

# What they say. . .

Dear Ellen...thank you for the care you provided for my mother during the final weeks of her life. The ladies assigned to care for my mother and your individual involvement were lifesavers for our family. You provided cheer...competent care... and much-needed respite and support to me.

K.W., July 7, 2017



"I want to express to you and to your staff my appreciation for the loving care and comfort you provided to my cousin in her home from the time she was placed on Medicare Hospice until the day of her death. You and your employees were not only professional in all your actions but also were responsive to her needs and wishes and totally in harmony with the philosophy of hospice care.

In addition, I wish to express my gratitude for the peace of mind you provided me in that you were always available to problem solve with me regarding any issues impacting the care provided by you and your employees.

Please know that I am more than happy to have you use me as a reference for anyone requesting your services. I will gladly testify to the dependability, reliability, and excellent quality of care you provide." - Susan Davis, RN

"How many ways can we say thank you? Your part in helping fulfill Mom's last wishes to be at home was huge. We as a family will always be grateful to you. Your kindness to us touched our hearts." The Y. Family

"I could not have kept Mac home as long as we did without your help. You are not only the perfect companion for someone like Mac, you were so kind and understanding with him. Thank you so much." - Priscilla

"My parents have been clients of Private Home Care for about three years now. They have given my folks the extra care and support needed to help them stay independent. They have enriched my folk's lives with humor and love. Scheduling is very flexible, to meet needs as they come along. I would strongly recommend them." — Betsy Rockwell

"They always answered every question I had about my care and dealt with the insurance companies for me, and they have always been there when I needed them, they sure do spoil me..." — J.B.



*"I cannot begin to thank you all enough for the care and support you gave to Dad. He truly enjoyed meeting and talking with every one of you. You brought me peace of mind when I was in Portland, and you went above and beyond to get Dad what he needed. You are very special people. Thank You." S.*

*"We are very pleased with the care Cindy has given us." -E.W.*

**"A godsend. I don't know what I would have done had I not been referred to Kathy and Ellen.**

My first contact after leaving a voicemail for Kathy, was a return call from Ellen, on a Sunday morning -- she saved the day.

I was in dire straights -- a family member had fallen and broken her hip, was hospitalized, and now needed almost around-the-clock home care until I could find an opening in an assisted living facility.

I live in California, and all of this was happening in Maine.

Ellen communicated with me daily, and provided all the information I needed about what to do, what to think, what things to have sent to my relative.

Kathy communicated with me by email within moments of me sending an email to her.

There are no words to describe how thankful I am to Kathy and Ellen, and their team of home-health aids who **devoted their time and took such good care."**

— Robin McIntyre, Aliso Viejo, CA



**"With deep gratitude for the loving care of my father and heartfelt support of family, caregivers & friends during his last dying days.**

You will remain in my thoughts forever for the truly amazing work you do."

— G. C. Northport